



# Tadiran Telecom



**Coral FlexiCom™ Solutions for Hospitality**



## Provide First-Rate Services for Guests

Your hotel guests anticipate having access to world-class communications when they travel. Calling home, checking voice mail, responding to e-mails – the business or leisure traveler expects to stay in touch. With the Coral FlexiCom™ family of IP-enabled communications servers, you can offer a wide array of services that can help you stay competitive and keep guests coming back.

Business travelers turn their guest rooms into temporary offices, using phones to make and receive data and voice calls. Whether traveling for business or pleasure, guests rely on the convenience of speed-dial features for on- and off-property services such as car rentals or restaurants. While away from the room, they depend on voice mail to receive their private messages. The Coral FlexiCom allows you to give your guests the best services possible.



*Offer a wide array of communications services to guests.*







## Ideal for Any Hotel Setting

With the Coral FlexiCom, you can expand billable services, improve administrative efficiencies and improve the quality of your guests' stay. Coupled with the Coral Message Center<sup>®</sup>, the Coral FlexiCom can be seamlessly integrated with your Property Management System (PMS) for completely transparent message center capabilities, on-line guest directory, guest detail displays, room status displays and check-in and check-out.

The Coral FlexiCom allows your staff to respond to guests in an efficient yet personalized manner by displaying guest name and room number when they call the front desk, room service, housekeeping or other departments. In addition, the Coral FlexiCom lets guests take advantage of convenient features such as automatic wake-up calls, message waiting and more.



### Improve the quality of your guests' stay without increasing overhead costs or staff workload

- Speed up registration
  - Automatically activate and delete guest voice mailboxes at check-in and check-out
  - Save unheard guest messages upon check-out
  - Store guest messages that arrive before check-in
  - Allow callers to dial guests by name through a guest directory
  - Provide text message notification to alert guests of important deliveries
  - Provide foreign language options, personal greeting capability and security codes
  - Allow the hotel operator or guest to set wake-up calls, overriding any call forwarding or do-not-disturb setting
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## Coral FlexiCom Solutions for Hospitality



With the Coral FlexiCom and Coral Message Center, hotel staff and guests can take advantage of a variety of convenient features

- Room status display
- Wake-up request
- Wake-up snooze
- Wake-up reports
- E911
- Automatic voice mail setup
- Message waiting
- Text message notification
- Help call from rooms
- Foreign language options



As an added feature, calls to a busy console may be redirected to a display phone where a staff member can answer the guest's call by name.



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## Flexibility with Distinction

The Coral FlexiCom system and its FlexSet™ digital telephones are designed to complement your lobby and administrative offices. Select from multiline digital sets with 12- to 148-button capacity, full digital speakerphone, and extensive liquid crystal display (LCD) information.